

Document & Workflow Automation

Turn Data into Business Insights with Real-time Analytics

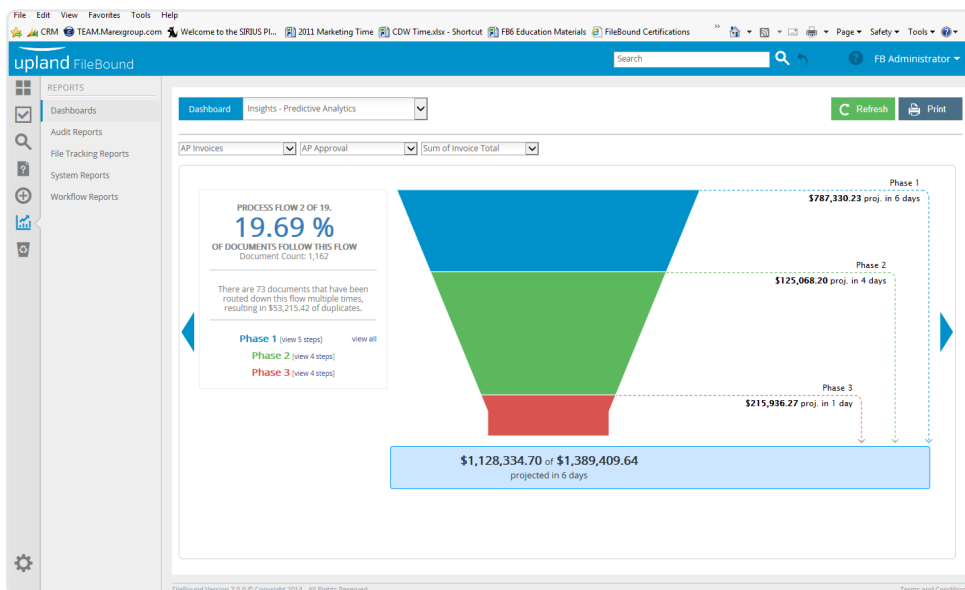
Truly revolutionizing work management takes more than getting control of documents and routing them through a process. Without an understanding of what the data means or where there is opportunity for process improvement, an organization won't get the complete value of a solution they've invested in.

Upland's FileBound Analytics empower business owners to exploit the full value of the data in their FileBound systems to make better business decisions.

More than reporting or a graphical representation of tabular data, FileBound Analytics provide meaningful, timely and actionable business insights into all work processes.

Based on historical data, FileBound Analytics can predict future performance and establish benchmarks. And because it's from FileBound, it doesn't require IT expertise to get to insights such as:

- **Granular information** on not only how many items are in various stages of a workflow, but how soon those items will be processed and how it will impact the business
- **Process benchmarks** calculated from historical performance and comparisons between individual work tasks and the established benchmarks
- **Comparison and analysis** of multiple values, such as vendor payables or financial performance across locations
- **Identifying and mitigating bottlenecks** using escalations or alternative workflows



FileBound Analytics provide granular details and predictions about the status and value of items in Workflow based on historical data.

Benefits of FileBound Analytics

- Empowers business leaders to track strategic progress as well as tactical tasks
- Improves business decision making with insight that is important to the C-suite to meet enterprise goals
- Predicts future performance using historical benchmarks to support timely, informed decision making
- Establishes real-time benchmarks that can be used to create realistic service level agreements (SLAs), document compliance with SLAs and identify areas for improvement
- Provides an overview of the complete demographics and trends of the content contained in stored documents
- Informs business leaders of current trends or events that could affect future productivity or competitiveness so steps can be taken to future-proof operations

Features

- Individualized dashboards can be created quickly to provide management at any level with the data that is most important to them
- Predictive capability improves over time because it's based on historical data in the system
- Included as a standard capability of the FileBound Enterprise Edition
- Requires no special training or database skills
- Simple drop-down options let users change the parameters on the fly

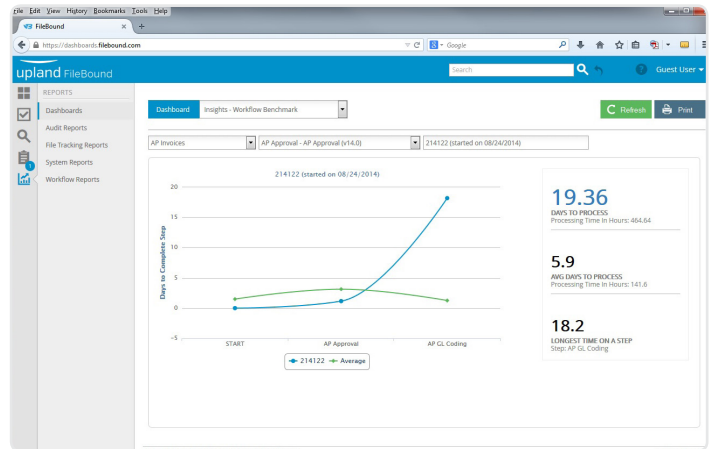
Learn more at filebound.com.

About Upland Software

Upland is a leading provider of cloud-based enterprise work management software. With more than 1,600 enterprise customers around the globe, and over 225,000 users, Upland helps teams in IT, marketing, finance, professional services and process excellence run their operations smoothly, adapt to change quickly and achieve better results every day. Contact us at 855-944-7526 or info@uplandsoftware.com.

Real-time Productivity

By establishing historical benchmarks, business leaders can see real-time productivity at a glance and compare individual items to established norms.



Easy Performance Comparisons

Performance comparisons can be created in seconds and modified on the fly using simple drop-down tools.

